

GENERAL

ALL GOODS REMAIN THE PROPERTY OF STRINGER & CO (HEREINAFTER CALLED "THE SUPPLIER") UNTIL PAID FOR BY "THE CUSTOMER" IN FULL.

ANY DAMAGE, DEFECTS OR SHORTAGES IN SUPPLY OF GOODS MUST BE NOTIFIED TO THE SUPPLIER WITHIN 48 HOURS OF RECEIPT. ANY CLAIMS SUBMITTED AFTER THIS PERIOD WILL ONLY BE CONSIDERED AT THE DISCRETION OF THE SUPPLIER.

OUR STANDARD WARRANTY TERMS ARE 12 MONTHS "BACK TO BASE", I.E. DEFECTIVE GOODS MUST BE RETURNED, AT THE EXPENSE OF THE CUSTOMER, TO THE SUPPLIER FOR EXCHANGE OR REPAIR. GSE BATTERIES ARE COVERED BY A 90 DAY WARRANTY – PLEASE SEE SECTION 13 FOR FURTHER INFORMATION.

PAYMENT TERMS ARE 30 DAY MONTHLY ACCOUNT, I.E. INVOICES RAISED BY THE SUPPLIER IN MONTH ONE SHOULD BE SETTLED IN FULL BY THE END OF MONTH TWO.

ALL PRICES & SPECIFICATION CONTAINED IN THIS PRICELIST ARE SUBJECT TO CHANGE & MODIFICATION WITHOUT NOTICE.

SALE OR RETURN

SCALES REQUESTED FOR DEMONSTRATION PURPOSES REQUIRE AN OFFICIAL ORDER TO THE SUPPLIER FROM THE CUSTOMER AT THAT TIME. AN INVOICE WILL BE RAISED AGAINST IT UNDER OUR STANDARD PAYMENT TERMS. IF THE GOODS ARE NOT SOLD, A CREDIT NOTE WILL BE ISSUED, IN FULL, ON THEIR RETURN, AT THE CUSTOMER'S EXPENSE, (COMPLETE WITH COVERING PAPERWORK FROM THE CUSTOMER). THE GOODS ARE TO BE RETURNED TO THE SUPPLIER IN AN "AS NEW" CONDITION COMPLETE WITH ALL ORIGINAL PACKAGING, POWER SUPPLIES, MANUALS ETC. ANY SHORTAGES OR DAMAGE WILL BE CHARGED FOR IN FULL.

HIRE

GOODS SUPPLIED ON HIRE ARE DONE SO AT THE CUSTOMER'S RISK. ANY LOSSES OR DAMAGE CAUSED WHILE ON HIRE WILL BE CHARGED FOR IN FULL. GOODS MUST BE AVAILABLE FOR RETURN OR COLLECTION AT THE END OF THE AGREED HIRE PERIOD. IF NOT AVAILABLE THEY WILL BE SUBJECT TO FURTHER HIRE CHARGES UNTIL THEY BECOME SO.

SOFTWARE

SOFTWARE WILL BE SUPPLIED TO SPECIFICATION AGREED BETWEEN STRINGER & CO, THE CUSTOMER AND THE END-USER (IF DIFFERENT). ANY MODIFICATION REQUESTED AFTER ACCEPTANCE OF A COMPLETE SYSTEM OR ANY DEMONSTRATION/TRAIL VERSION WILL BE CHARGEABLE.

INTELLECTUAL PROPERTY RIGHTS WILL BELONG TO THE SUPPLIER. SOFTWARE IS PROVIDED "AS IS" AND STRINGER & CO GRANTS NO WARRANTIES, EXPRESSED OR IMPLIED – IT IS THE RESPONSIBILITY OF THE CUSTOMER AND/OR END-USER TO TEST THE SOFTWARE AND ENSURE IT SATISFIES ALL REQUIREMENTS. STRINGER & CO WILL NOT BE LIABLE FOR ANY DAMAGES INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR FAILURE OF THE SOFTWARE. IT IS THE RESPONSIBILITY OF THE CUSTOMER AND/OR END-USER TO PUT IN PLACE CONTINGENCY PLANS AND SYSTEMS.

SUPPORT FOR ANY SYSTEMS AFTER THE WARRANTY PERIOD WILL BE CHARGEABLE WHETHER SUPPLIED REMOTELY BY EMAIL/TELEPHONE, EQUIPMENT RETURNED TO THE SUPPLIER OR SITE VISIT.

WEEE REGULATIONS

AS PART OF OUR TERMS AND CONDITIONS THE CUSTOMER WILL BE RESPONSIBLE FOR ALL DISPOSAL OBLIGATIONS UNDER THE WEEE REGULATIONS. OUR WEEE REGISTRATION NO. IS WEE/KD0075UR.